

2009 PMI Manitoba Project of the Year

Winner

Farmer Procurement & Payment Services Project

Ongoing changes in the grain industry demand that the Canadian Wheat Board (CWB) continue to re-invent itself in order to provide more than 60,000 farmers in Western Canada the most cost-effective marketing support possible. The need to offer farmers increasingly differentiated products and services, to leverage changes within the grain handling and transportation systems, and to respond to increasing food safety and security requirements were some of the many business drivers behind CWB's decision to re-engineer its supply chain processes. From the onset, the Farmer Procurement and Payment Services (FPPS) project was considered the cornerstone to establishing a new service paradigm for farmers, as well as laying the foundation for farmer account management in the future.

The FPPS project succeeded in supporting CWB's short term and long term goals of increasing productivity and support while creating a strong awareness of the CWB's commitment to farmers. All business objectives and milestones were met on time and within budget. Technology goals established at the onset of the project were achieved, and user satisfaction with the solutions led to a 600% increase in e-Services usage by farmers by the time the project ended.



Canadian Wheat Board And Online Business Systems

The Canadian Wheat Board (CWB) is a farmer-controlled organization that markets wheat and barley grown by western Canadian producers. Based in Winnipeg, Manitoba, the CWB is the largest single seller of wheat and barley in the world, holding more than 20 per cent of the international market.

Online Business Systems is a private North American business and technology integration company providing services and solutions in the areas of Enterprise Integration,

Planning Services, Technology Services, Business Intelligence, IT Delivery, Application Management Services, Organizational Change Management, and Education and Training.

Runner-Up

Manitoba Client Registry Implementation Project

The Manitoba Client Registry Project has provided a single, province-wide view of client demographic and identifying information for use in providing healthcare. Twenty-two source systems (e.g. hospital admission systems), covering over 50 registration sites, are now sending information to the Client Registry (CR). Of the 22 source systems, five source systems are actively integrated, which means the registration systems searches CR as part of the registration process. This project is the first provincial health information system to be implemented in all regional health authorities and CancerCare Manitoba since regional health authorities were created in 1997.

Two modes of Client Registry were implemented: passive and active. Passive mode sends client information from the source registration system to the CR. In turn, CR creates reports identifying potential duplicate health records, duplicate Personal Health Identification Numbers (PHINs) and other data integrity issues. In active mode, the registration clerk searches CR instead of the site-based registration system, and client information is retrieved and populated directly from CR. This improves the speed and accuracy of client registration.

Client Registry is the backbone of a province-wide and pan-Canadian view of client health information in the years to come through electronic health records.

Manitoba eHealth / Manitoba Health and Healthy Living

Manitoba eHealth was formed in June 2006 to provide strategic coordination and focus on the development of a province-wide health information and communication technology strategy. The overarching goal of Manitoba eHealth is to bring consistency, efficiency, and cohesiveness to healthcare Information and Communications Technology (ICT) services in Manitoba, with service level

accountability to its customers and corporate and program accountability to the health service delivery organizations (regional health authorities, CancerCare Manitoba, Diagnostic Services Manitoba) and the Government of Manitoba.



Other Nominees

- **MB Colorectal Cancer Screening Phase I - IT Software and Database Implementation Project** – [Manitoba Colorectal Cancer Screening Program, CancerCare Manitoba](#)
- **Community Intravenous Program (CIVP)** – [Winnipeg Regional Health Authority \(WRHA\)](#)
- **Emergency Department Information System (EDIS) Project** – [Winnipeg Regional Health Authority \(WRHA\) Emergency Program](#)
- **Minimum Data Set (MDS) Project** – [Manitoba eHealth & Winnipeg Regional Health Authority \(WRHA\) - Personal Care Home Program](#)



**The Honourable Andrew Swan, Minister of Competitiveness, Training and Trade,
Toby Elson, President PMI Manitoba
with the representatives from the nominated Projects of the Year**